



DENTAL ENROLLMENT GUIDE

Willamette Dental Group Plan, Effective January 1, 2020
Underwritten by Willamette Dental of Washington, Inc.
School Employees Benefits Board (SEBB)
Group Plan Number: WA733
007-WA733(8/19)



Willamette Dental Group 

Selecting a dental plan can be confusing. It's not easy to navigate the maze of health insurance possibilities to make sure you're getting the best care possible within a reasonable budget.

That's where we come in. Willamette Dental Group is unique – just like you. **We believe insurance should be simple and dental care should be easy to understand.** It's why we keep things straightforward and effortless.



More Than Just Insurance

Willamette Dental Group is more than just an insurance plan - it's an entire dental care plan. When you enroll in our insurance plan, you visit our dentists at our dental offices to receive care, and use your benefits. This allows us to focus on keeping you healthy instead of billing an insurance company for services.



Quality You Can See

We employ and keep only the top quality dental providers so you can be sure you are receiving the best care possible. Our doctors aren't paid by the number of crowns they perform. Instead they're rewarded by improving your health, getting you timely appointments, and making you happy.



Treatment That's Focused On You

We practice evidence-based dentistry focused on preventive treatment, and we partner with you to promote healthy habits. You'll always receive a thorough evaluation, diagnosis, and treatment plan tailored to your unique needs.



Simple Benefits That Bring You Value

With no plan maximums*, no annual deductibles and predictable copays for all covered services**, you can plan for your care and treatments rather than being surprised by a bill based on unknown fees and percentages after services have already been received.

*Benefits for TMJ, implant surgery, and orthognathic surgery have a benefit maximum.
**Orthognathic surgery has a coinsurance.

Convenient Care



50+ Dental Offices

With more than 50 dental offices throughout Washington, Oregon, and Idaho, it's likely we have an office near you. Office information including address and directions is available on our website at sebb.willamettedental.com.



Multi-Specialty Care

We employ a variety of dental specialists including general dentists, orthodontists, periodontists, endodontists, and oral surgeons — providing full-spectrum dental care for you and your family.



Extended Office Hours

Most of our dental offices are open Monday through Friday from 7 a.m. to 6 p.m., and rotating Saturdays on a regional basis so you don't have to worry about fitting appointments into your busy schedule.



Dental Emergencies

In the unfortunate event of a dental emergency, in-person appointments are available during regular office hours same day or next day and on-call providers are available for phone consultations when offices are closed.



Consistent Care

We want you to have a long-term partnership with one of our many dentists. You're free to select whichever Willamette Dental Group dentist and location is best for you. You'll be treated consistently by the same dentist and dental team.



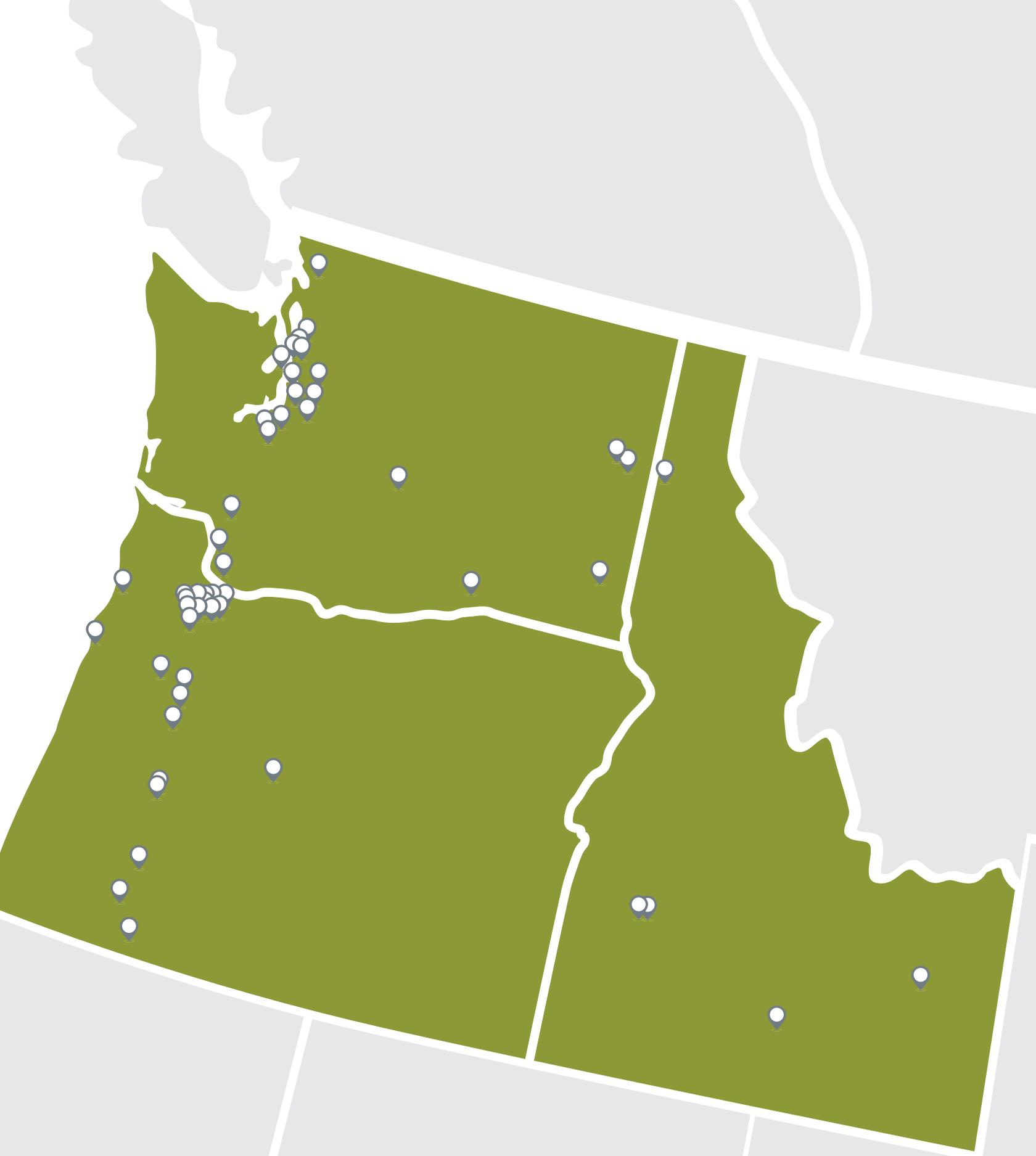
Easy Appointments

We strive to be as flexible as possible with our appointment availability to meet your lifestyle and preferences. Most appointments are scheduled by our centralized scheduling team but individual offices can be reached for any questions or follow-up that you may need.



Top Feature: Orthodontics for All Ages

Orthodontic benefits are included for both adults and children. With no waiting period and no lifetime plan maximum, your orthodontic care is covered with one low comprehensive copay at the start of treatment and an office visit copay for each visit during treatment. All orthodontic treatment is provided by licensed orthodontists at Willamette Dental Group offices. Visit our website for more information on orthodontics.



Visit our website at sebb.willametedental.com for detailed plan information and up-to-date office and provider details, including address, directions, hours and patient ratings & comments.

High Quality Care

Happy and Healthy Patients

Willamette Dental Group is dedicated to exceeding your expectations and creating the best patient experience possible. We want to hear from you and that's why we measure all aspects of the patient experience by partnering with an independent patient satisfaction company, Press Ganey.

For more than 30 years, Press Ganey has been the industry's recognized leader in administering patient satisfaction surveys.

Survey results from our current patients are used to guide continual improvements to your care and overall patient experience.



92%
average for
all offices



"Sharing real patient feedback is so important to us at Willamette Dental Group. It helps our patients build trust with our providers before they even walk through our doors."

– Dr. Eugene Skourtes
CEO & President
Willamette Dental Group

Meet The Experts

Learn More About Our Dentists with Online Profiles

When selecting a dentist or specialist, it's important to know who you are trusting with your care. That's why Willamette Dental Group offers complete transparency of current patient experience ratings and comments for all of our offices, dentists and specialists on our website, sebb.willamettedental.com.



Just like looking for a restaurant on Yelp, or finding the perfect gift on Amazon, you can see star ratings for each of our providers and offices, as well as all patient comments.

In addition to patient feedback, our website paints a full picture of each dentist with their biography, photo, and education information.



About Willamette Dental Group

50 Years in the Pacific Northwest

It has been Willamette Dental Group's mission to deliver our proactive preventive dental care philosophy to our patients by focusing on promoting long term oral health.

We commit to service excellence through a dedicated team that exemplifies the following four core values: Health, Compassion, Innovation, Integrity.

Appointments or Emergencies

Toll Free: 1.855.433.6825

Appointment Center Hours

Monday – Friday: 7 a.m. - 6 p.m. PT

Saturday: 7 a.m. - 4 p.m. PT

For Dental Emergencies

Call 24 hours / 7 days-a-week

Questions?

We have a full staff of member service representatives who will answer any question that you may have about your dental plan or service.

Toll Free: 1.855.433.6825

Member Services Hours

Monday – Friday: 8 a.m. – 5 p.m. PT

E-mail: memberservices@willamettedental.com



sebb.willamettedental.com

Washington State
Health Care Authority

SCHOOL EMPLOYEES BENEFITS BOARD



Willamette
Dental Group

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